

# United States Senate

WASHINGTON, DC 20510

April 22, 2025

## VIA ELECTRONIC TRANSMISSION

Mark Zuckerberg  
Founder, Chairman, and Chief Executive Officer  
Meta  
Menlo Park, CA 94025

Dear Mr. Zuckerberg:

I write to express my concern at the reports that Meta has failed to remove black-market groups operating on Facebook wherein individuals buy and sell access to rideshare and delivery service accounts. The unvetted use of these accounts is incredibly dangerous for American consumers, specifically women and children, and I urge you to immediately remove each of these Facebook groups and better enforce existing rules against fraud and deceptive practices.

In April 2024, I led a probe into various food delivery services' account security and courier verification processes after reporting indicated that illegal immigrants were buying access to legitimate couriers' accounts, thus avoiding background checks and driver's license requirements. Individuals—especially women, children, and the elderly—rely on safety assurances from these delivery and rideshare services, and I was glad to see DoorDash, Grubhub, and Uber Eats implement more robust driver verification processes following my investigation.

Given these platforms' efforts to crack down on account sharing, it is concerning that Meta has allowed groups like, "UBER ACCOUNT FOR RENT WORLDWIDE," to flourish with over 22,000 members. Posts in this group were a straightforward violation of the policies of both delivery applications and Meta, like "Looking for an Uber eats account to rent in Virginia, or "Need an Uber Eats account in Jacksonville, FL ASAP." While Meta has reportedly removed this specific group, there are as many as 80 similar groups active on Facebook.<sup>1</sup>

These security concerns are not figurative, but they are having real, devastating impacts on Americans across the country. In one disturbing account, a woman was allegedly raped after ordering an Uber Eats delivery to her home. The application had indicated that a woman would be delivering her order, but instead an illegal immigrant with horrific intentions arrived at her door.<sup>2</sup>

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<sup>1</sup> Claire Duffy, 'Incredibly Concerning': Facebook Black Market Groups Offer Rideshare and Delivery Driver Accounts for Sale, Researchers Say, CNN (Apr. 14, 2025), <https://www.cnn.com/2025/04/14/tech/facebook-groups-buy-sell-uber-doordash-deliveroo-accounts/index.html>.

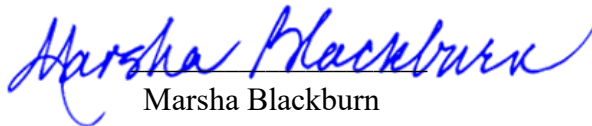
<sup>2</sup> Travis Anderson, *Uber Eats Driver Charged with Raping Customer in Her Wilbraham Home*, BOSTON GLOBE (Feb. 21, 2025), <https://www.bostonglobe.com/2025/02/21/metro/uber-eats-wilbraham-rape-charge-roiber-andres-rodriguez-melendez/>

Turning a blind eye to these groups operating on your platform is just the latest in many instances of Meta choosing profit over the wellbeing of American consumers. Sadly, instead of protecting users from fraudulent behavior or even sexual misconduct, it seems that Meta has expended its resources preying on our young people and kowtowing to the Chinese Communist Party.

Instead of allowing Facebook to remain one of the premier sites for fraud and abuse, you must do more to remove these black-market groups and protect Americans. With that in mind, please respond to the following questions by May 6, 2025:

1. What Meta policies restrict users and groups from fraudulent activity like sharing rideshare and food delivery service accounts on Facebook? In your view, have these policies been vigorously enforced?
2. How many individuals and groups have been suspended from Facebook for this fraudulent activity?
3. How many Facebook groups remain active where users are buying and selling access to rideshare and food delivery service accounts?
4. Please provide all internal documents relevant to the enforcement decisions—or lack thereof—against these groups.
5. As you are aware, Facebook groups can be made “secret,” meaning they are not visible in search results and can only be joined by invitation. Is Meta aware of any of these groups classifying themselves as “secret” to avoid platform oversight? If so, what action will Meta take in these instances?

Sincerely,



Marsha Blackburn  
United States Senator